





Seven questions to ask during your next doctor visit



According to WebMD®, doctors on average spend about 15 to 20 minutes with each patient they see for routine exams — this includes time spent reviewing charts and records outside the exam room. That time can go by quickly, but you can reduce the stress associated with these visits by making sure you're provided with all the information you need at the appointment. Taking an active role in your doctor office visits plays a key factor in protecting and improving the quality of health care you receive. It can even help you save money.

- How did you come to this diagnosis?
- Is there more than one condition or disease that could be causing my problem?
- What is the long-term outlook of the illness with and without treatment?
- What are my treatment options and how effective are they? What are the benefits and risks of each treatment option?
- Is this new prescription safe to take with my other medications? Will it have an effect on those medications?
- Are there generic drugs available to treat this?
- What should I do if my symptoms worsen and when should I contact you?



Wellmark can help you navigate the health care system and get the most out of your health care benefits.

Go online to myWellmark at Wellmark.com and choose:



My Benefits to understand which services are covered under your plan.



Find a Doctor or Hospital to help save money by going to an in-network provider.



Patient Review of Providers to share your experience with your provider, as well as review feedback from other patients.



Check Drug Cost to get the most out of your prescription drug spending.



Real people. Real help. 24/7.

When you call BeWell 24/7, you'll be connected with a real person who can help you with a variety of health-related concerns. For example:

- Locate health care providers and facilities whether you're at home or traveling.
- Estimate your costs for common medical procedures and services.
- Coordinate health care appointments, in-home health help and record retrieval.
- Discuss treatment options and answer your health and wellness questions.
- Make arrangements for community-based services you or a family member needs like in-home safety modifications, meals, medical equipment, transportation and more.

BeWell 24/7. It's real help from real people around the clock. Exclusively for Wellmark members.



Haven't registered for myWellmark yet?

It takes just five minutes!

myWellmark is your one-stop source for doctors, pharmacy and benefit tools. Go to **myWellmark at Wellmark.com** today to register. It will give you the options to register or log in to mobile myWellmark or to download the Wellmark mobile app.

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意:如果您说普通话,我们可免费为您提供语言协助服务。请拨打800-524-9242或(听障专线:888-781-4262)。

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).



Wellmark Blue Cross and Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.

Blue Cross®, Blue Shield® and the Cross® and Shield® symbols, are registered marks of the Blue Cross and Blue Shield Association, an Association of Independent Blue Cross and Blue Shield Plans. Wellmark® is a registered mark of Wellmark, Inc.